Travelling with diabetes



How to manage travel safely with diabetes

Take a list of your medications

Take both a hard copy and a digital list of your medicines and equipment. If you use insulin, or an insulin pump you can get a travel letter from your health care team with extra information.

Take spare supplies

It might be difficult to get extra medication or diabetes supplies if you lose them or your trip gets extended longer than planned.

Carry medication and supplies in your carry-on luggage

Insulin and other injectable diabetes medicines can freeze in an aeoroplane luggage hold. This can ruin / degrade them and cause high blood sugars. Unused insulin should be kept at 2-8°C (35-46°F); in-use insulin / injectable medication can remain at 2-25°C (35-77°F) Luggage can also get lost.

Continuous glucose monitors (CGM) & Insulin pumps should not be exposed to X-ray or full body scanners

Never remove a CGM or insulin pump from your body to go through a full body scanner / X-ray (metal detectors are fine). You can take a letter explaining this to customs. Ask customs staff not to put any spare CGM sensors that you have packed in carry-on through an X-ray. Putting spare CGM in a clear plastic bag can assist with inspection.

Have a sick day plan

If you get sick overseas you need to have access to plenty of safe drinking water, electrolytes, food and a place to rest and recover. It is a good idea to have travel insurance in case you need to seek medical attention. Before you go, make sure you know where to get medical help if you need it.



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Letter to complete with your healthcare team

Date: /
To whom it may concern,
This letter confirms that, DOB
has diabetes and requires the following for continuous management:
□ Oral medications □ Insulin/injectable diabetes medication □ Glucometer □ Continuous glucose monitor (CGM) □ Insulin pump
Important Information:
 CGMs and insulin pumps must not be removed or disconnected. Certain electronic screening devices (e.g., full-body scanners) may interfere with their function. We request manual inspection instead for the person and their electronic medical devices (CGMs/insulin pump) e.g., pat-down and explosive/drug screening. The person will carry essential diabetes supplies in their hand luggage, which may include insulin, injectable medication, and spare CGM sensors.
• Insulin and injectable medications must not be stored in checked luggage due to freezing temperatures. Unused insulin should be kept at 2-8°C (35-46°F); in-use insulin can remain at 2-25°C (35-77°F).
For further clarification, please contact the person's healthcare provider at (+64)
Signed,